



POSITION ANNOUNCEMENT: Student Engagement Coordinator

Every school . . . safe, supportive, engaging, and inspiring.

About Center for Supportive Schools (CSS)

The Center for Supportive Schools (CSS, formerly Princeton Center for Leadership Training) advances the efforts of schools across the country to develop all students into leaders who help make their schools *safer, more supportive, engaging, and inspiring*. CSS is driven by the vision that one day, all students will thrive in schools that graduate them prepared for the rigors of college and lives filled with meaningful work, active citizenship, and personal fulfillment. Our work directly addresses *disengagement from school*, a root cause of students dropping out of school and other high-risk behaviors for students in urban, suburban, rural, economically disadvantaged, or more affluent communities.

Since 1979, CSS has partnered with 500 schools and our impact can be seen in the experiences of 425,000 students. CSS partners with schools to help overcome disengagement by *engaging all members of the school community in the relationships and meaningful dialogue necessary to effect substantial and sustainable change in all students' school experiences*. We accomplish this through a thoughtful and collaborative planning, teambuilding, and training process with school leadership and other stakeholders; an intensive train-the-trainer strategy; user-friendly, rigorous, and relevant curricula; on-site technical assistance; fidelity monitoring; and program evaluation. CSS offers a wide variety of solutions, such as:

- **Peer Group Connection (PGC):** an evidence-based, school-based program that supports and eases students' successful transitions into middle and high school by tapping into the power of older students to create a nurturing environment for incoming students.
- **Teen Prevention Education Program (Teen PEP):** an evidence-based, school-based program that utilizes peer-to-peer education to increase responsible decision-making among students around issues of sexual health.
- **Achievement Mentoring (AM):** a school-based prevention and intervention program, developed by Dr. Brenna Bry, that pairs adult school staff with students in one-to-one mentoring relationships proven to reduce problem behaviors, improve academics, and reduce school dropout among at-risk students.
- **Campaign Connect/Community Schools:** a comprehensive, data-driven and relationship-based approach to engaging the school community in coordinated initiatives designed to improve student outcomes.
- **Customized solutions:** CSS also creates customized solutions in response to specific needs of schools. We have designed custom solutions for over 150 public and private schools throughout the United States.

CSS is a fast-paced, collegial, and team-oriented environment where each staff member plays a critical role in changing life trajectories for students and transforming school cultures.

For more information about CSS, visit: www.supportiveschools.org.

About Community Schools

Community Schools offer a holistic approach toward improving academic performance driven by strong, collaborative partnerships among principals, parents, teachers, and CBOs. In Community Schools, parents are real and active partners in their children's education. Each student is connected to a mentor, club, or social service. The school climate is joyful and positive. Community members spend time at the school, participating in activities ranging from swimming and yoga to financial and parenting workshops.

Extended afterschool or weekend classes are commonplace. An integral part of this approach is the blending of school- and community-based services into the school day, such as health, mental health, counseling, and academic enrichment.

The De Blasio administration believes that Community Schools are instrumental in helping schools catch up or leap ahead, and in putting all of our students on the path to four-year colleges and long-term careers.

The Community Schools in New York City will use key strategies to help students achieve success:

- Meaningful family involvement in decision making around student needs
- Meaningful interactions with community-based services and programs
- Maximization of academic programming, college and career preparation, and extended weekend and afterschool programming
- Robust data monitoring and attendance taking practices

Position Description

Title: Student Engagement Coordinator

General Position Description: The full-time Student Engagement Coordinator is responsible for the day-to-day management of the community school's student engagement and development strategy. The Student Engagement Coordinator will be responsible for building and maintaining relationships with administration, faculty, staff, and students as the "student engagement and development promoter" of the school and community. The Student Engagement Coordinator will create, strengthen, and maintain the bridge between the school and community in the efforts of promoting student success. The Student Engagement Coordinator will facilitate and provide leadership for the collaborative process and development of a continuum of services for student success in academics, attendance, and social-emotional development.

The Student Engagement Coordinator will assist the school in developing implementation action plans, troubleshooting implementation obstacles, and planning for sustainability. He/she will track the school's progress against performance goals, collect school data, and support program evaluation activities.

Additional responsibilities include managing community partnerships that relate to student engagement and development, and participating at Student Success meetings. Initially, the Student Engagement Coordinator will support establishing and implementing a community school strategy under the direction of the Community Schools Director. Over time, he/she may support any or all of CSS's leadership solutions that may be implemented at the school. The Student Engagement Coordinator will ensure that the student engagement and development strategy is implemented at exceptional levels of quality with full support, buy-in, and regular communication with stakeholders across the school community.

Detailed Position Responsibilities:

- Build and maintain relationships with administration, faculty, staff, students, parents, and community partners in the school community to promote student success
- Participate in weekly Student Success meetings to identify and support interventions and supports
- Conduct a needs assessment process, including: reviewing school and student-level data; conducting focus groups with parents, students, faculty, staff, administrators, and community partners; and reviewing and/or conducting school climate and culture survey
- Meet with identified students during assigned times of the school to support students' attendance and academic performance
- Identify evidence and research-based practices and/or partnerships that address priority areas for the school community strategy, which may include but are not limited to:
 - Youth Development
 - Academic Rigor and Instructional Practices
 - Health, Mental Health, Tutoring, Afterschool Programming, Mentoring, Early Childhood
- Develop and implement ongoing mechanisms to illicit input from teachers, school staff, SLT members, parents, and students to determine ongoing needs to promote students success
- Coordinate, plan, and facilitate on-site technical assistance meetings with faculty and staff to plan for specific program implementations, problem-solve implementation obstacles, and ensure program sustainability
- Develop, maintain, and publicize a schedule of student centered programs and activities offered at the school
- Implement small group activities for students to develop socioemotional and life skills competencies during lunch periods or after school
- Assist in the implementation and maintenance of processes that encourage referrals to programs and services offered at the school; provides timely feedback to those who make referrals; and alert the Student Success Team to the need for programs not already offered
- Identify needs of chronically absent students, assist in the application of interventions, and track and monitor impact of interventions on weekly basis, as part of weekly Student Success meetings.
- Collect and monitor program implementation data and student data for each partnership and initiative implemented, and assist in the development of a “dashboard” views that allow easy data analysis and interaction by the Student Success Team, School Leadership Team (SLT) and other school stakeholders
- Other responsibilities, as needed

Candidate Qualifications

Education: A bachelor's degree is required

Other Required Qualifications: Bi-lingual skills (English and Spanish)

Professional Experiences and Personal Qualities/Skills:

The ideal candidate will demonstrate extensive knowledge of and experience working in New York City public schools; exceptional abilities to problem solve, plan, and prioritize; a “roll-up-your-sleeves” entrepreneurial, startup attitude; knowledge of and experience working in education reform and student support services; proven ability to work in a fast-paced environment managing multiple projects; and demonstrated high level interpersonal and cross-cultural skills, including the ability to build relationships internally and externally and to manage effective teams.

He/she will also demonstrate the following characteristics:

- Excellent listening, writing, and speaking skills
- Highly effective time-management, goal-setting, problem-solving, and decision-making skills
- Ability to gather, analyze, synthesize, and communicate information from various sources
- Strong public speaking and group facilitation skills
- Knowledgeable in issues related to K-12 schools and education reform
- Knowledgeable in student support services
- Ability to obtain and utilize student and school data to drive decisions
- Demonstrated ability to work independently and collaboratively
- Flexibility, resourcefulness, and willingness to work evenings and weekends when required for successful and timely completion of projects
- Ability to use discretion and judgment in handling confidential and sensitive information
- Knowledge of and an enthusiastic commitment to the organization's mission, solutions, and offerings
- Experience with school-based program evaluation
- Connections with community-based organizations and experience facilitating partnerships with these organizations
- Ability to work effectively with school-aged youth, educators, families, and communities from a wide range of cultural, social, and economic backgrounds
- Experience working in school-based settings, with knowledge about tenets of community organizing, student support services, and youth development theories
- Ability to work collaboratively, with strong relationship-building skills
- DOE fingerprinting and background clearances
- Program implementation experience preferred
- Knowledgeable in technology
- Remarkable references

Supervisor: Eddie Castro, Community School Director

Location: The Student Engagement Coordinator will be based at a high school located in Queens, New York. Occasional travel to CSS's main office, located in Princeton, New Jersey, will be necessary.

Schedule and Salary: The anticipated starting date for this position is April 2018. The salary is competitive and based upon experience.

To Apply

Interested applicants are requested to *apply immediately* by emailing a cover letter and CV/résumé to resumes@supportiveschools.org. Please include (1) the title of the position in the subject line of your email and (2) where you found the position posting in your cover letter. If possible, please email all documents in PDF format. People of color are strongly encouraged to apply. NYC Department of Education fingerprinting and background clearances will be required.

Center for Supportive Schools is an equal opportunity employer committed to inclusive hiring and dedicated to diversity in its work and staff. CSS's Equal Employment Opportunity and Affirmative Action related policies are available upon request.